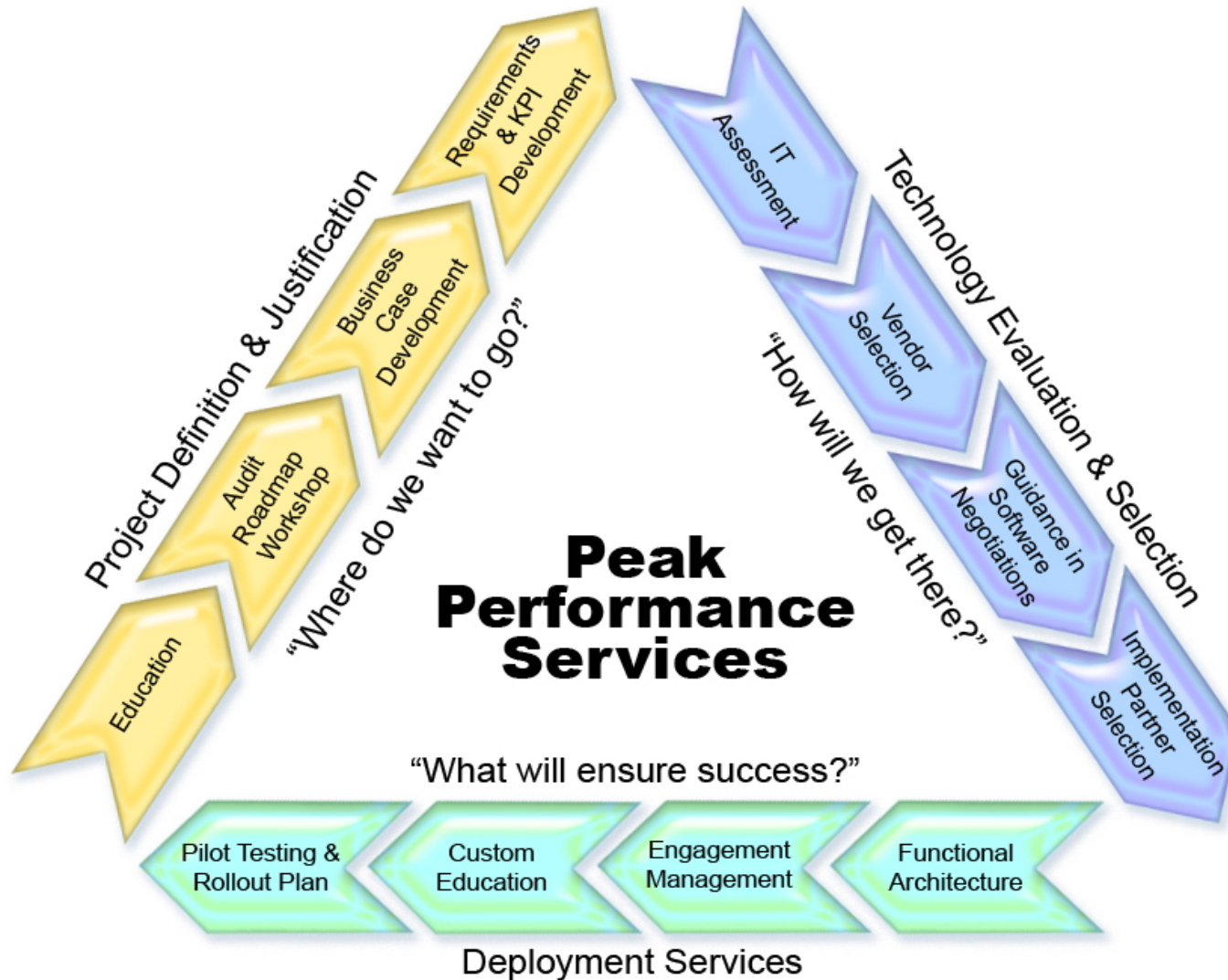
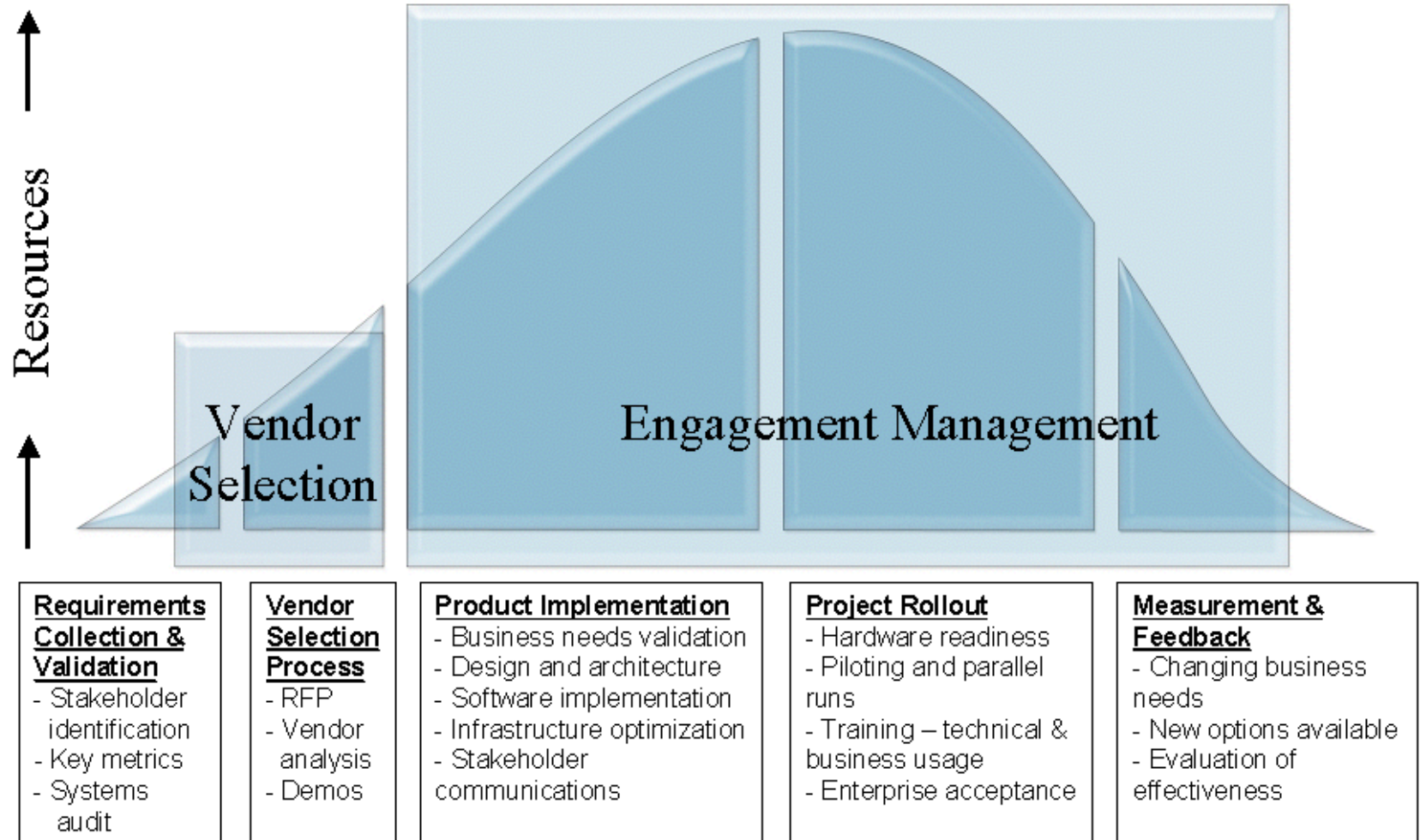


# BPM Project Lifecycle



# BPM Project Lifecycle





# Engagement Management Services Overview

- ▶ Project scope development and management
  - ▶ Ensuring project scope is reasonable for time, budget, or resource constraints.
- ▶ Implementation Plan development and management
  - ▶ Critical path management to ensure everyone on the path delivers what is required of them on time.
- ▶ Key Stakeholder communication
  - ▶ Ensuring two-way communication with stakeholders so all interested parties are aware of the status of the project and all project team members are aware of any changes in strategic direction requiring changes to the project.
- ▶ Project documentation
  - ▶ Ensuring clearly documented goals and deliverables. This should be a living document, not just gathering dust on the shelf.
- ▶ Early detection and prevention of potential project risk factors
  - ▶ With our BPM experience, particularly in the implementation arena, we can help you anticipate and avoid known risks to the project.
- ▶ Timely issue escalation and resolution
  - ▶ If an issue does arise, we will ensure timely escalation whether on the vendor side or within the client organization.

# Engagement Management

